



400 Madison Avenue, 9A, New York, NY 10017
tel 212 779 7000 fax 212 779 3061

NHPUC 13AUG'18AM11:43

August 8th, 2018

New Hampshire Public Utilities Commission
Debra Howland, Executive Director
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

Re: SmartEnergy application to renew Competitive Electric Power Supplier license [DM 16-839]

Ms. Howland,

Please find attached application for SmartEnergy's Competitive Electric Power Supplier renewal license. [CEPS].

We also request for a waiver of the filing deadline requirements of PUC 2003.2 (a), we will subsequently submit the new security bond and customer contract, extending the term of the currently effective surety bond.

Please let me know if you need additional information.

Regards,

A handwritten signature in blue ink, appearing to read "Dan Kern". The signature is fluid and cursive.

Dan Kern
CEO

PART Puc 2006 FORMS Puc 2006.01 Form for Initial and Renewal Registration of Competitive Electric Power Suppliers.

(a) The registration application required by Puc 2003.01(a) and Puc 2003.02(b) shall include the following:

(1) The legal name of the applicant as well as any trade name(s) under which it intends to operate in this state, and, if available, its website address;

SMARTENERGY HOLDINGS, LLC

www.smartenergy.com

(2) The applicant's business address, telephone number, e-mail address, and website address, as applicable;

400 Madison Avenue, NY, New York, 10017

212-779-7000

regulatory@smartenergy.com

www.smartenergy.com

(3) The applicant's place of incorporation, if anything other than an individual;

108 West 13th St

Wilmington, Delaware 19801

(4) The name(s), title(s), business address(es), telephone number(s), and e-mail address(es) of the applicant if an individual, or of the applicant's principal(s) if the applicant is anything other than an individual; 18 Puc 2000 NEW HAMPSHIRE CODE OF ADMINISTRATIVE RULES

Daniel Kern

CEO

400 Madison Avenue, NY, New York, 10017

212-779-7000

Dan.Kern@smartenergy.com

www.smartenergy.com

Lloyd Spencer

COO

400 Madison Avenue, NY, New York, 10017

212-779-7000

Lloyd.spencer@smartenergy.com

www.smartenergy.com

Jackie Kern
CMO
400 Madison Avenue, NY, New York, 10017

212-779-7000

Jackie.kern@smartenergy.com
www.smartenergy.com

(5) The following regarding any affiliate and/or subsidiary of the applicant that is conducting business in New Hampshire: a. The name, business address and telephone number of the entity; b. A description of the business purpose of the entity; and c. A description of any agreements with any affiliated New Hampshire utility;

NA

(6) The telephone number of the applicant's customer service department or the name, title, telephone number and e-mail address of the customer service contact person of the applicant, including toll free telephone numbers if available;

800-443-4440

(7) The name, title, business address, telephone number, and e-mail address of the individual responsible for responding to commission inquiries;

Daniel Kern
CEO
400 Madison Avenue, NY, New York, 10017

212-779-7000

Dan.Kern@smartenergy.com
www.smartenergy.com

(8) The name, title, business address, telephone number and e-mail address of the individual who is the applicant's registered agent in New Hampshire for service of process;

Business Fillings incorporated
9 capitol St
Concord, NH, 03301
info@bizfillings.com

(9) A copy of the applicant's authorization to do business in New Hampshire from the New Hampshire secretary of state, if anything other than an individual;

See Attached.

(10) A listing of the utility franchise areas in which the applicant intends to operate. To the extent an applicant does not intend to provide service in the entire franchise area of a utility, this list shall delineate the cities and towns where the applicant intends to provide service;

Public Service Co. of New Hampshire.

Unitil Energy Services

(11) A description of the types of customers the applicant intends to serve, and the customer classes as identified in the applicable utility's tariff within which those customers are served;

Public Service Co. of New Hampshire.

R, R-OTOD, EAP, LCS, LG, G-OTOD, VIP, B, EOL, SKI, OL, GV

Unitil Energy Services

RD-1, RD-2, GD-1, GD-2, GD-3, OL

(12) A listing of the states where the applicant currently conducts business relating to the sale of electricity;

OH, DE, PA, MA, NJ, IL, MD, DC, RI

(13) A listing disclosing the number and type of customer complaints concerning the applicant or its principals, if any, filed with a state licensing/registration agency, attorney general's office or other governmental consumer protection agency for the most recent calendar year in every state in which the applicant has conducted business relating to the sale of electricity;

See attached.

(14) A statement as to whether the applicant or any of the applicant's principals, as listed in a. through c. below, have ever been convicted of any felony that has not been annulled by a court: a. For partnerships, any of the general partners; b. For corporations, any of the officers, directors or controlling stockholders; or c. For limited liability companies, any of the managers or members;

SmartEnergy, its managers and members have never been convicted of any felonies.

(15) A statement as to whether the applicant or any of the applicant's principals:

a. Has, within the 10 years immediately prior to registration, had any civil, criminal or regulatory sanctions or penalties imposed against them pursuant to any state or federal consumer protection law or regulation;

SmartEnergy has not had any civil, criminal or regulatory sanctions or penalties imposed against them pursuant to any state or federal consumer protection law or regulation.

b. Has, within the 10 years immediately prior to registration, settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation; or 19 Puc 2000 NEW HAMPSHIRE CODE OF ADMINISTRATIVE RULES

SmartEnergy has not settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation.

c. Is currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation;

SmartEnergy is not currently subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation.

(16) If an affirmative answer is given to any item in (14) or (15) above, an explanation of the event;

(17) For those applicants intending to telemarket, a statement that the applicant shall:

a. Maintain a list of consumers who request being placed on the applicant's do-not-call list for the purposes of telemarketing;

b. Obtain monthly updated do-not-call lists from the National Do Not Call Registry; and

c. Not initiate calls to New Hampshire customers who have either requested being placed on the applicant's do-not-call list(s) or customers who are listed on the National Do Not Call Registry;

SmartEnergy will maintain a list of consumers who request being placed on the applicant's do not call list for the purposes of telemarketing; Will obtain monthly updated do not call lists from the National Do Not Call Registry; and will not initiate calls to New Hampshire customers who have either requested being placed on the applicant's do not call list or customers who are listed on the National Do Not Call Registry.

(18) For those applicants that intend not to telemarket, a statement to that effect;

(19) A sample of the bill form(s) the applicant intends to use or a statement that the applicant intends to use the utility's billing service;

SmartEnergy Intends to use the utility's billing service.

(20) A copy of each contract to be used for residential and small commercial customers;

See attached

(21) A statement certifying that the applicant has the authority to file the application on behalf of the CEPS and that its contents are truthful, accurate and complete; and

I, Dan Kern, am authorized to file this application on behalf of SmartEnergy Holdings, LLC.

(22) The signature of the applicant or its representative

Signature:

Name: Daniel A. Kern

Date:



State of New Hampshire
Department of State



Accepted Date: **1/14/2016**
Business Name: **SMARTENERGY HOLDINGS, LLC**
Principal Office Address: **575 Lexington Avenue 4th Floor, Concord, NY, 03301, USA**

RE: Acceptance of Business Formation

This letter is to confirm the acceptance of the following business formation:

Business ID: **737130**
Tracking#: **3216199**
Effective Date: **01/13/2016**
Payment Transaction #: **48468**

To maintain your business registration in good standing, you must maintain a Registered Agent at all times.
You must also file an annual report no later than April 1st of each year.
To file your annual report please go to <http://www.sos.nh.gov/corporate/annualreport/>.

It is incumbent upon you to keep this office informed of address or email changes to ensure that all communications from our office reaches you.
There is no charge for address changes.

Please visit our website for helpful information regarding all your business needs. If you require assistance or should you have any questions, you may contact the Corporation Division using the information provided below.
Please reference your Business ID in your communication.

Thank you
New Hampshire Department of State
Corporation Division



**State of New Hampshire
Department of State**

Filed
Date Filed: 04/13/2016
Effective Date: 01/13/2016
Business ID: 737130
William M. Gardner
Secretary of State

Form F LLC-1
RSA 304-C:175

**APPLICATION FOR REGISTRATION AS A
FOREIGN LIMITED LIABILITY COMPANY**

PURSUANT TO THE PROVISIONS OF THE NEW HAMPSHIRE LIMITED LIABILITY COMPANY LAWS, THE UNDERSIGNED HEREBY APPLIES FOR REGISTRATION TO TRANSACT BUSINESS IN NEW HAMPSHIRE AND FOR THAT PURPOSE SUBMITS THE FOLLOWING STATEMENT

FIRST: The name of the limited liability company is

SMARTENERGY HOLDINGS, LLC

SECOND: The name which it proposes to register and do business in New Hampshire is

SMARTENERGY HOLDINGS, LLC

THIRD: It is formed under the laws of Delaware

FOURTH: The date of its formation is 01/05/2012

DURATION: The period of duration is Perpetual

FIFTH: The nature of the business or purposes to be conducted or promoted in New Hampshire is

NAICS CODE

NAICS SUBCODE

OTHER / Alternative retail electricity supplier.

SIXTH: The name of its registered agent IN NEW HAMPSHIRE is Business Filings Incorporated

and the physical address of its initial registered office IN NEW HAMPSHIRE is

9 Capitol Street., Concord, NH, 03301, USA

SEVENTH: The sale or offer for sale of membership interests of the limited liability company will comply with the requirements of the New Hampshire Uniform Securities Act (RSA 421-B)

PRINCIPAL OFFICE ADDRESS:

PRINCIPAL OFFICE BUSINESS ADDRESS

PRINCIPAL OFFICE MAILING ADDRESS

575 Lexington Avenue 4th Floor, Concord, NY, 03301,
USA

575 Lexington Avenue 4th Floor, Concord, NY, 03301,
USA

Mailing Address - Corporation Division, NH Department of State, 107 North Main Street, Room 204, Concord, NH 03301-4989

Physical Location - State House Annex, 3rd Floor, Room 317, 25 Capital Street, Concord, NH

Phone: (603)271-3216 | **Fax:** (603)271-3247 | **Email:** corporate@sos.nh.gov | **Website:** sos.nh.gov

**APPLICATION FOR REGISTRATION AS A
FOREIGN LIMITED LIABILITY COMPANY**

Form FLLC-1
(Cont.)

SMARTENERGY HOLDINGS, LLC

CERTIFY:

By checking this box and continuing, each signatory certifies that the information provided herein is true, accurate, and complete to the best of his/her knowledge and belief, and that he/she has authorized the affixing of his/her electronic signature in accordance with the Electronic Signatures in Global and National Commerce Act (e-Sign) and NH RSA § 294-F. Further, each signatory understands that his/her electronic signature has full legal effect and enforceability and he/she intends this form, as signed, to be filed with the office of the New Hampshire Secretary of State.

EFFECTIVE DATE:

This statement shall be effective from 01/13/2016

*Signature: Daniel Kern

Title: Manager

Date signed: 01/14/2016

Complete address of person signing: 575 Lexington Avenue, New York, NY, 10022, USA

Notice: The membership interests of the limited liability company, 1) have been registered or when offered will be registered under RSA 421-B; 2) are exempted or when offered will be exempted under RSA 421-B; 3) are or will be offered in a transaction exempted from registration under RSA 421-B; 4) are not securities under RSA 421-B, OR 5) are federal covered securities under RSA 421-B. The statement above shall not by itself constitute a registration or a notice of exemption from registration of securities within the meaning of sections 448 and 461(i)(3) of the United States Internal Revenue Code and the regulation promulgated thereunder.

DISCLAIMER: All documents filed with the Corporation Division become public records and will be available for public inspection in either tangible or electronic form.

Mailing Address - Corporation Division, NH Department of State, 107 North Main Street, Room 204, Concord, NH 03301-4989

Physical Location - State House Annex, 3rd Floor, Room 317, 25 Capitol Street, Concord, NH

Phone: (603)271-3246 | **Fax:** (603)271-3247 | **Email:** corporate@sos.nh.gov | **Website:** sos.nh.gov

Recent printout of your company's listing on the N.H. Secretary of State website with the status

Business Information

Business Details

Business Name: SMARTENERGY HOLDINGS LLC
Business Type: Foreign Limited Liability Company
Business Creation Date: 01/13/2016
Date of Formation in Jurisdiction: 01/13/2016
Principal Office Address: 400 Madison Avenue , 9A, 4th Floor, New York, NY, 10017, USA
Citizenship / State of Formation: Foreign/Delaware

Duration: Perpetual
Business Email: christina.medina@smartenergy.com
Notification Email: NONE

Principal Purpose

S.No	NAICS Code
1	OTHER / Alternative retail electricity supplier.

Page 1 of 1, records 1 to 1 of 1

Registered Agent Information

Name: Business Filings Incorporated
Registered Office Address: 2 1/2 Beacon Street, Concord, NH, 03301 - 4447, USA
Registered Mailing Address: 2 1/2 Beacon Street, Concord, NH, 03301 - 4447, USA

Business ID: 737130
Business Status: Good Standing
Name in State of Formation: SMARTENERGY HOLDINGS, LLC
Mailing Address: 400 Madison Avenue , 9A, 4th Floor, New York, NY, 10017, USA

Last Annual Report Year: 2018
Next Report Year: 2019

Phone #: 212-779-7000
Fiscal Year End Date: NONE

SmartEnergy listed in ISO-NE website



[HOME](#)
[ABOUT NEPOOL](#)
[PARTICIPANTS](#)
[MEETINGS](#)
[CALENDAR](#)
[LIBRARY](#)
[Current Issues](#)
[NEPOOL GIS](#)
[LINKS](#)
[IMAPP](#)
[Summer Mtg](#)

Pre-Printed Rosters:	Sector Roster	Alphabetical (by Voting Member)	Alphabetical (2d RNA)	ISO-NE CAMS:
Abest Power & Gas, LLC Acadia Center Acushnet Company Aesir Power, LLC Agera Energy LLC Algonquin Energy Services Inc Alphataraxia Nickel LLC AM Trading Solutions, LLC Ambit Northeast LLC Ameresco CT LLC American Power & Gas of MA, LLC American PowerNet Management, LP	Drivers Electric Division Darby Energy, LLC Dartmouth Power Associates, LP DC Energy, LLC Deepwater Wind Block Island LLC Devon Power LLC Devonshire Energy LLC DFC ERG CT, LLC Direct Energy Business, LLC Direct Energy Business Marketing, LLC Discount Power, Inc. Dominion Energy Generation	GSP Lost Nation LLC GSP Merrimack LLC GSP Newington LLC GSP Schiller LLC GSP White Lake LLC H.Q. Energy Services (U.S.) Inc. Hammond Belgrade Energy LLC Hammond Lumber Company Hampshire Council of Governments Hancock Wind, LLC Hanover, NH (Town of) Harborside Energy of Massachusetts	Halcor Energy Marketing Narragansett Electric Company National Gas & Electric, LLC Natural Resources Defense Council Nautilus Power, LLC NEPH II, LLC New Brunswick Energy Mktg. Corp. New England Confectionery Co., Inc. New England Energy Connection, LLC New England Power Company New England Wire Technologies Corp. New Hampshire Electric Coop., Inc.	Saint Anselm College Saracen Energy East LLC Saracen Power LLC Seneca Energy II, LLC SFE Energy Connecticut LLC SFE Energy Massachusetts LLC Shell Energy North America (US) L.P. Shipyard Brewing Co., LLC Shipyard Energy LLC Shrewsbury Electric & Cable Operations SmartEnergy Holdings LLC Solea Energy, LLC



Electronic Data Interchange (EDI) Certification

Unitil Energy Systems (UES)

Issued to: SmartEnergy Holdings, LLC
Represented by: Carlos Espinosa


Issued by: Unitil Energy Systems
Represented by: Jeff Pentz, Energy Analyst

Date: 6/13/2017

This is official notification of the successful completion of Electric EDI testing between Unitil Energy Systems and SmartEnergy Holdings, LLC. As of May 30th, 2017, Unitil Energy Systems does hereby declare SmartEnergy Holdings, LLC as a certified EDI trading partner capable of exchanging the following transactions:

810	Invoice
814	Change
814	Drop
814	Enrollment
814	Historical Usage Request
820	Payment Notification
867	Historical Usage
867	Monthly Usage
997	Functional Acknowledgement

SmartEnergy Holdings, LLC has successfully satisfied all the requirements of connectivity with Unitil Energy Systems. SmartEnergy Holdings, LLC has also proven through detailed transaction testing its understanding of the business rules and EDI formats required for account maintenance, and billing (dual and LDC rate-ready consolidated) as described by the New Hampshire Public Utilities Commission and using V12 version 4010 standards.



Signature
6/13/2017

Date

Jeff Pentz
Energy Analyst
Unitil Service Corp.
6 Liberty Lane West
Hampton, NH 03842-1720
EL_SupplierServices@unitil.com



780 North Commercial Street
Manchester, NH 03101-1134

04/18/16

Smart Energy Holdings, LLC
575 Lexington Ave.
4th Floor
New York, NY 10022

Dear Lloyd,

Thank you for your interest in becoming a supplier in New Hampshire and providing this service to our Public Service Company of New Hampshire (d/b/a Eversource Energy) customers.

Eversource and Smart Energy Holdings, LLC have successfully completed EDI Connectivity and Certification Testing. I have enclosed a Certificate of Completion for your files.

As soon as Smart Energy Holdings, LLC is granted certification by the New Hampshire Public Utilities Commission (NH-PUC), you will be ready to contract with Eversource customers.

Thanks once again name for your interest and I look forward to working with you in the future.

Sincerely,

A handwritten signature in cursive script that reads "Aaron Downing".

Aaron Downing
Eversource Supplier Services

Count of Summary						
Row Labels	Column Labels BILLING DISPUTE	Do not contact	Enrollment dispute	Rebate	Grand Total	
DE	2			2	1	5
IL	19	2		46	8	75
MA	8	2		14	1	25
MD	2	1		5		8
NH	3	1		18	2	24
NJ				9	2	11
OH	20	3		53	11	87
PA	25	4		65	8	102
RI				4		4
Grand Total	80	13		216	33	342

Case	Name of company	Customer Name	State jurisdiction	Regulatory agency hearing complaint	Utility Company	Date of complaint	Docket or case number	Nature of the complaint	Summary
1	SmartEnergy Holdings, LLC	Robert Chamberlin	OH	Public Utilities Commission of Ohio	American Electric Power	06/27/14	RCHA062714 XS	Customer cancelled, and SmartEnergy signed him back up without consent	Enrollment dispute
2	SmartEnergy Holdings, LLC	Rhonda Clark	OH	Public Utilities Commission of Ohio	American Electric Power	09/24/14	RCLA092414 PS	Claimed she never signed up	Enrollment dispute
3	SmartEnergy Holdings, LLC	Greg Rhinock	OH	Public Utilities Commission of Ohio	American Electric Power	10/27/14	GRHI102714 G3	His rate increasing since enrolling his account, said he had his rate set for 2 years	BILLING DISPUTE
4	SmartEnergy Holdings, LLC	Robert Price	OH	Public Utilities Commission of Ohio	Dayton Power and Light	10/30/14	RPRI1029144 A	Mr. Price stated his account was enrolled with Smart Energy without authorization	Enrollment dispute
5	SmartEnergy Holdings, LLC	Ann Rice	OH	Public Utilities Commission of Ohio	American Electric Power	11/05/14	1.40051E+14	Customer did not want to switch to SmartEnergy solutions	Enrollment dispute
6	SmartEnergy Holdings, LLC	Nancy Raper	OH	Public Utilities Commission of Ohio	American Electric Power	11/17/14	NRAP111414 KE	Customer complained about not receiving the \$50 rebate	Rebate
7	SmartEnergy Holdings, LLC	Marilyn Warner	OH	Public Utilities Commission of Ohio	American Electric Power	11/17/14	MWAR102214 KH	Customer did not know she was switching to SmartEnergy because she thought it was AEP	Enrollment dispute
8	SmartEnergy Holdings, LLC	James Guanno	DE	Department of State - DE	Delmarva	01/07/15	258	Customer was switched to Smart Energy without consent	Enrollment dispute
9	SmartEnergy Holdings, LLC	Lillian Barnett	OH	Public Utilities Commission of Ohio	American Electric Power	02/02/15	LBAR0202153 1	Lower rates & Caller states that she was not told that she had to pay AEP too	BILLING DISPUTE
10	SmartEnergy Holdings, LLC	Maxine Hollis	OH	Public Utilities Commission of Ohio	Dayton Power and Light	02/09/15	MHOL013015 HE	Customer was switched to Smart Energy without consent	Enrollment dispute
11	SmartEnergy Holdings, LLC	Joseph Lalarre	PA	PA Public Utility Commission	PECO	02/09/15	3319357	Customer was switched to Smart Energy without consent	Enrollment dispute
12	SmartEnergy Holdings, LLC	Terry Cline	OH	Public Utilities Commission of Ohio	American Electric Power	02/11/15	TCLI020415J2	Customer recently contacted PUCO regarding high bills.	BILLING DISPUTE
13	SmartEnergy Holdings, LLC	Nina Wilson	OH	Public Utilities Commission of Ohio	American Electric Power	02/17/15	NWIL021215 RR	Consumer contacted us over her request to be removed from your company's marketing list	Do not contact
14	SmartEnergy Holdings, LLC	Jim Boals	OH	Public Utility Commission of Ohio	American Electric Power	02/17/15	JBOA021715 E0	Customer has been trying to call the company to cancel and has not been able to reach anyone	Enrollment dispute
15	SmartEnergy Holdings, LLC	Lynette Hill	PA	PA Public Utility Commission	PECO	03/12/15	3136760	Person can't reach SmartEnergy, also signed up w/o authorization	Enrollment dispute
16	SmartEnergy Holdings, LLC	Jaslynn Terry	OH	Public Utilities Commission of Ohio	American Electric Power	03/18/15	JTER031615T V	Does not recall providing authorization for this	Enrollment dispute
17	SmartEnergy Holdings, LLC	Diane Jackson	NJ	PA Public Utility Commission	Public Service Electric & Gas	03/24/15	15V00003383	Does not recall providing authorization for SmartEnergy	Enrollment dispute
18	SmartEnergy Holdings, LLC	Parveen Kumar	OH	Public Utilities Commission of Ohio	American Electric Power	04/03/15	PKUM032515 XY	Their bill is high and the rate is changing every month	BILLING DISPUTE

19	SmartEnergy Holdings, LLC	William Botting	OH	Public Utilities Commission of Ohio	Dayton Power and Light	04/10/15	WBOT04101599	Misled into believing he was talkign to Dayton Power and Light during the conversation	Enrollment dispute
20	SmartEnergy Holdings, LLC	Joan Ehly	PA	PA Public Utility Commission	PECO	04/13/15	3333667	Never signed up for SmartEnergy, SmartEnergy got the info from PECO.	Enrollment dispute
21	SmartEnergy Holdings, LLC	Shirley Holsapple	OH	Public Utilities Commission of Ohio	Dayton Power and Light	04/28/15	SHOL042715AY	Customer signed up with SmartEnergy, 3 days later she cancelled, but we never cancelled her	Enrollment dispute
22	SmartEnergy Holdings, LLC	Pamela Donlon	OH	Public Utilities Commission of Ohio	American Electric Power	05/05/15	PDON042715GO	Inquiring about her bill and asking when will she receive her \$50 rebate	Rebate
23	SmartEnergy Holdings, LLC	Mary J Wolfe	PA	PA Public Utility Commission	PPL	05/05/15	3340364	Slammed by SmartEnergy, bill went up to \$500, called to cancel	BILLING DISPUTE
24	SmartEnergy Holdings, LLC	Delores Knepper	OH	Public Utilities Commission of Ohio	American Electric Power	05/05/15	DCOR05011525	SmartEnergy person by door, asked to see bill, did not want to sign up, bill is over \$400	BILLING DISPUTE
25	SmartEnergy Holdings, LLC	Olga Drozd	PA	PA Public Utility Commission	PECO	05/31/15	3350439	Customer pressured into switching to SmartEnergy, tried to cancel but we never cancelled her	Enrollment dispute
26	SmartEnergy Holdings, LLC	Michele Griffin	NJ	Better Business Bureau	Public Service Electric & Gas	05/28/15	10639836	Customer was told the she would receive \$50 cash back bonus but did not get it.	Rebate
27	SmartEnergy Holdings, LLC	Helen Kress	OH	Public Utilities Commission of Ohio	Dayton Power and Light	06/10/15	BKRE060915NC	Wants verification of the enrollment	Enrollment dispute
28	SmartEnergy Holdings, LLC	George Eschert	PA	PA Public Utility Commission	PECO	06/11/15	3354827	Customer would like SmartEnergy cited for slamming	BILLING DISPUTE
29	SmartEnergy Holdings, LLC	Elaine Adams	PA	PA Public Utility Commission	PECO	06/12/15	3355400	Customer did not know she was switching to SmartEnergy because she thought it was PECO	Enrollment dispute
30	SmartEnergy Holdings, LLC	Millie Westbeld	OH	Public Utilities Commission of Ohio	Dayton Power and Light	07/24/15	MWES072315KC	Customer owes SmartEnergy \$32.18 but Dayton says her account is current	Rebate
31	SmartEnergy Holdings, LLC	Juanita Wehrle-Einhorn	OH	Public Utilities Commission of Ohio	Dayton Power and Light	07/29/15	JWEH072715ZA	Smart Energy says bill isn't being paid, DPL said she is on autopay and bills are paid	Rebate
32	SmartEnergy Holdings, LLC	Wilbur Bey	PA	Duquesne Light Company	Duquesne	07/29/15	3991900163	Customer did not sign up for SmartEnergy	Enrollment dispute
33	SmartEnergy Holdings, LLC	Esther Lee	OH	Public Utilities Commission of Ohio	American Electric Power	07/30/15	ELEE072015Q0	Company insist she owes a balance of \$20.71 \$111.07 and \$95.93	Rebate
34	SmartEnergy Holdings, LLC	Edward S Alkwine Jr	PA	PA Public Utility Commission	PPL	08/17/15	3374960	Customer was switched to Smart Energy without consent	Enrollment dispute
35	SmartEnergy Holdings, LLC	Mary Kendall	PA		Duquesne	08/17/15	NA (Supplier Agreement ID: 4484560742)	Customer says she did not sign up for SmartEnergy	Enrollment dispute
36	SmartEnergy Holdings, LLC	Nancy Wright	NJ	NJ Board of Public Utilities	Public Service Electric & Gas	08/21/15	15W00000759	Customer was switched to Smart Energy without consent	Enrollment dispute

37	SmartEnergy Holdings, LLC	Adriano & Patricia Manieri	DE	Delaware Division of the Public Advocate	Delmarva	09/08/15	395	Customer signed up with SmartEnergy, bills high, would like to switch back to Delmarva without penalty	BILLING DISPUTE
38	SmartEnergy Holdings, LLC	Norman Cromes	OH	Public Utilities Commission of Ohio	American Electric Power	09/15/15	NCRO091515 YX	Caller is unsure of his contract terms and conditions	Enrollment dispute
39	SmartEnergy Holdings, LLC	Kathleen Robinson	PA	Commonwealth of Pennsylvania	PPL	09/01/15	BCP-15-05-016163	Caller was told that she would receive \$50 cash back rebate for all three of her accounts	Rebate
40	SmartEnergy Holdings, LLC	Lisa Volk	PA	Public Utility Commission of Ohio	PPL	10/01/15	3388721	Caller was told that she would receive \$50 cash back rebate after 3 months, but have not received it	Rebate
41	SmartEnergy Holdings, LLC	Nancy Sutton	PA	PA Public Utility Commission	PECO	10/05/15	3390576	Customer was switched to Smart Energy without consent	Enrollment dispute
42	SmartEnergy Holdings, LLC	Kenneth Haag	PA	PA Public Utility Commission		10/05/15	3390506	Received sweepstakes from SmartEnergy, does not mention supplier enrollment or supplier name	Enrollment dispute
43	SmartEnergy Holdings, LLC	Betty Riley	OH	Public Utility Commission of Ohio	American Electric Power	10/07/15	BRE1100515P0	customer contacted us over a delay in canceling her account. She says that this was requested back on July 6, but her bills still reflect Smart Energy as her supplier.	Enrollment dispute
44	SmartEnergy Holdings, LLC	Kristen Watson	PA	PA Public Utility Commission	PPL	10/14/15	3392854	Customer claims she was given wrong information about the switch to another supplier.	Enrollment dispute
45	SmartEnergy Holdings, LLC	Michael Hitchcock	OH	Public Utility Commission of Ohio	Dayton Power and Light	10/27/15	MHIT102615R3	Mr. Hitchcock regarding a dispute regarding his contracted rate	Enrollment dispute
46	SmartEnergy Holdings, LLC	Tina Christian	OH	Public Utility Commission of Ohio	Duke	11/09/15	TCHR110615M3	Customer claims she cancelled from SmartEnergy two months ago	Enrollment dispute
47	SmartEnergy Holdings, LLC	Rita Scheil	OH	Public Utility Commission of Ohio	Ohio Power	11/13/15	RSTH111315LO	\$50 promotion she was to receive after being a customer of Smart Energy for 3 months. She never received the promotion.	Rebate
48	SmartEnergy Holdings, LLC	Mort Bauer	PA	PA Public Utility Commission	ComEd	11/17/15	3402021	Customer states that he did not sign up for SmartEnergy	Enrollment dispute
49	SmartEnergy Holdings, LLC	John Mayer	PA	Commonwealth of Pennsylvania	PECO	10/26/15	BCP-15-05-020242	Customer claims that he knows his rate was variable but it went up 67%.	BILLING DISPUTE
50	SmartEnergy Holdings, LLC	Robert Chafin	OH	Public Utility Commission of Ohio		12/10/15	RCHA120715DK	Customer claims he signed up with a fixed rate	Enrollment dispute
51	SmartEnergy Holdings, LLC	Jean Stanley	OH	Public Utility Commission of Ohio	Duke	01/12/16	JSTA010816QA	Customer does not remember signing up	Enrollment dispute
52	SmartEnergy Holdings, LLC	Gina Dovenbarger	OH	Public Utility Commission of Ohio	Ohio Power	01/13/16	GDOV121715HX	Customer enrolled and then cancelled a week later	Enrollment dispute
53	SmartEnergy Holdings, LLC	Scott Whallin	PA	PA Public Utility Commission	PPL	12/31/15	3407809	Customer said his rates kept rising when he was told it will be lower than PPL	BILLING DISPUTE
54	SmartEnergy Holdings, LLC	Robert Bettis	PA	PA Public Utility Commission	PECO	01/20/16	3409605	Customer has been billed by smartenergy without his consent.	Enrollment dispute

55	SmartEnergy Holdings, LLC	Eva Lucas Oaks	PA	PA Public Utility Commission	Duquesne	01/22/16	3410170	Customer complained that the supplier started a contract without her consent.	Enrollment dispute
56	SmartEnergy Holdings, LLC	Donis Francis	PA	PA Public Utility Commission	PECO	01/27/16	3410541	Customer claimed she never authorized a switch to SmartEnergy	Enrollment dispute
57	SmartEnergy Holdings, LLC	Shane Fogell	PA	PA Public Utility Commission	PPL	02/04/16	3411633	Customer did not know he was switching supplier and he was not cancelled when he called in on 1/19.	Enrollment dispute
58	SmartEnergy Holdings, LLC	Gregory Lennon	NJ	Board of Public Utilities	Public Service Electric & Gas	02/10/16	NA	Customer claims he signed up with a fixed rate. Also he did not receive his \$50 CBB.	Rebate
59	SmartEnergy Holdings, LLC	Robert Vogelsberger	PA	PA Public Utility Commission	Duquesne	02/10/16	3412055	Customer says SmartEnergy is harassing him by calling him and coming to his door.	Do not contact
60	SmartEnergy Holdings, LLC	Florence Burdine	PA	PA Public Utility Commission	American Electric Power	02/11/16	FBUR021116 V7	Customer wants to be dc from Smart Energy. She called last month and the representative told her she could not find her information on their records.	Do not contact
61	SmartEnergy Holdings, LLC	Elizabeth Bauer	OH	Public Utilities Commission of Ohio	Duke	03/01/16	EBAU021916 KJ	Ms. Bauers account was Smart Energy from 10/10/14 and will terminate on 3/14/16. Customer disputes the enrollment.	Enrollment dispute
62	SmartEnergy Holdings, LLC	Lisa Ferguson	DE	Better Business Bureau	Delmarva	03/02/16	NA	Customer did not receive her \$50 CBB and she was paying more with SmartEnergy and not saving.	Rebate
63	SmartEnergy Holdings, LLC	George Parsons	PA	PA Public Utility Commission	Duquesne	03/15/16	3416687	The customer is disputing the supplier SmartEnergy not giving him the \$50 Check that they said they would give him if he signed up.	Rebate
64	SmartEnergy Holdings, LLC	Mariann Sekula	IL	Illinois Commerce Commission	ComEd	03/18/16	2016-02586	Customer did not know she was switching supplier, if she knew she would not have switched from ComEd	Enrollment dispute
65	SmartEnergy Holdings, LLC	Michael Loudermilk	OH	Public Utilities Commission of Ohio	Duke	03/28/16	MLOU032816 LH	Customer stated that he did not sign-up for service with the company. He disputes owing the \$45.73 early termination fee.	Enrollment dispute
66	SmartEnergy Holdings, LLC	Rebecca Tice	OH	Public Utilities Commission of Ohio	Duke	04/05/16	WTIC040416 VP	Customer was tricked into signing up for SmartEnergy and the customer said they never signed up for variable rate.	Enrollment dispute
67	SmartEnergy Holdings, LLC	Charlotte Campbell	IL	Illinois Commerce Commission	ComEd	04/19/16	2016-03930	Someone from SmartEnergy called her and told her to sign up. They then spoke to ComEd representative to sign her up. She later call ComEd and they told her that her assistant would be cancelled.	Enrollment dispute
68	SmartEnergy Holdings, LLC	Charles Faulkner	IL	Illinois Commerce Commission	ComEd	04/21/16	2016-03911	Customer called up but says he did not want to be enrolled with another supplier, wanted to stay with ComEd. He wanted to make sure he was not a SmartEnergy customer.	Enrollment dispute
69	SmartEnergy Holdings, LLC	John Corey	MA	Better Business Bureau	National Grid	04/22/16	11395806	Customer was enrolled online but did not clicked enrolled.	Enrollment dispute
70	SmartEnergy Holdings, LLC	Joy Richardson	OH	Ohio Attorney General	Duke	04/27/16	863308	Customer did not authorize enrollment	Enrollment dispute
71	SmartEnergy Holdings, LLC	Deena Whitfield	PA	PA Public Utility Commission	PPL	05/06/16	3436212	Customer account was slammed, she did not sign up for SmartEnergy	Enrollment dispute
72	SmartEnergy Holdings, LLC	Susan White	OH	Public Utilities Commission of Ohio	Duke	05/25/16	SWHI052416 H0	Customer called to cancel between January to March and was not cancelled.	Enrollment dispute

73	SmartEnergy Holdings, LLC	Dawn M. Riley	DE	Better Business Bureau	Delmarva	05/17/16	11449377	Customer was lied to when it came to the rate she signed up for. It was higher than what they promised.	BILLING DISPUTE
74	SmartEnergy Holdings, LLC	Danny Mullins	OH	Public Utilities Commission of Ohio	Dayton Power and Light	06/06/16	DMUL053116 CU	Customers said he did not authorize SmartEnergy to sign him up and as a result he was charged an ETF fee by his previous supplier.	Enrollment dispute
75	SmartEnergy Holdings, LLC	Esperanza Whitmoyer	PA	PA public Utility Commission	PPL	06/03/16	3446116	Billing - PPL inadvertently billed ger for 2 month of electricity	BILLING DISPUTE
76	SmartEnergy Holdings, LLC	George Eatrides	OH	Public Utilities Commission of Ohio	Duke	07/01/16	GEAT062816 FX	Duke cancelled enrollments with Starion Energy without permission, because Smart Energy was added as the supplier	Enrollment dispute
77	SmartEnergy Holdings, LLC	Willie Honeycutt	IL	Illinois Commerce Commission	ComEd	06/29/16	2016-08025	The customer has learned that he has Smartenergy as his supplier. He says he did not agree to supply with SE	Enrollment dispute
78	SmartEnergy Holdings, LLC	Bobby Brown	IL	Illinois Commerce Commission	ComEd	07/06/16	BBRO062716 9L	Mr. Brown denies ever enrolling with a supplier.	Enrollment dispute
79	SmartEnergy Holdings, LLC	Charles Richmond	OH	Better Business Bureau	COLUMBUS SOUTHERN	06/13/16	10456838	Mr Richmond states that SE refused payments making false claims	Rebate
80	SmartEnergy Holdings, LLC	David Hutchinson	PA	PA public Utility Commission	PPL	08/11/16	3467047	Customer never received \$50 CBB	Rebate
81	SmartEnergy Holdings, LLC	Linda Larue	IL	Illinois Attorney General	ComEd	04/04/16	2016-consc-00025456	Customer did not authorize enrollment	Enrollment dispute
82	SmartEnergy Holdings, LLC	Sue Elkins	PA	PA Public Utility Commission	PECO	07/08/16	3457292	Credit lost for having solar panels	Rebate
83	SmartEnergy Holdings, LLC	Lisa K Volk	PA	PA Public Utility Commission	PPL	05/04/16	2016-2543356	Customer never received \$50 CBB	Rebate
84	SmartEnergy Holdings, LLC	Latrina Adams	OH	Better Business Bureau	Duke	05/20/16	620138	Customer never received \$50 CBB	Rebate
85	SmartEnergy Holdings, LLC	Marcel Archambault	MA	Department of public utility	MECO	08/05/16	192512	Customer did not authorize enrollment	Enrollment dispute
86	SmartEnergy Holdings, LLC	Pamela Whiteside	IL	Illinois Commerce Commission	ComEd	07/29/16	2016-09550	Customer claims she was assured not to get any extra fee charges	BILLING DISPUTE
87	SmartEnergy Holdings, LLC	Nora McClinton	IL	Illinois Commerce Commission	ComEd	07/28/16	2016-09469	Customer says she did not realize she was agreeing to alternative supply	Enrollment dispute
88	SmartEnergy Holdings, LLC	Kim Orlando	OH	Public Utilities Commission of Ohio	Dayton Power and Light	07/28/16	KORL070816 76 / 16-1724-EL-CSS	The customer stated she was not billed as agreed	BILLING DISPUTE
89	SmartEnergy Holdings, LLC	Geraldine Scott	PA	PA Public Utility Commission	PECO	08/15/16	3467896	The customer stated she was not billed as agreed	BILLING DISPUTE
90	SmartEnergy Holdings, LLC	Grant E Gette	OH	Better Business Bureau	ComEd	08/11/16	11624027	Customer did not authorize enrollment	Enrollment dispute

91	SmartEnergy Holdings, LLC	Linda Hevener	PA	PA Public Utility Commission	PECO	09/12/16	3469837	Customer alleges that she was assigned to a supplier without her consent	Enrollment dispute
92	SmartEnergy Holdings, LLC	Sandra Platz	PA	PA Public Utility Commission	Duquesne	09/09/16	3475404	Cancel the services with company a month ago and are still on customers account	Enrollment dispute
93	SmartEnergy Holdings, LLC	Jo Bachik	PA	PA Public Utility Commission	PPL	08/29/16	3472118	Switched her without her authorization	Enrollment dispute
94	SmartEnergy Holdings, LLC	Bob Riedel	PA	PA Public Utility Commission	PPL	08/30/16	3466577	High rates	BILLING DISPUTE
95	SmartEnergy Holdings, LLC	Judy Kennedy	IL	Illinois Commerce Commission	ComEd	09/13/16	2016-11813	Switched her without her authorization	Enrollment dispute
96	SmartEnergy Holdings, LLC	Kathleen McGovern	IL	Illinois Commerce Commission	ComEd	09/09/16	2016-11675	Switched her without her authorization	Enrollment dispute
97	SmartEnergy Holdings, LLC	Rebecca Schaffrick	MA	DPU Consumer Division	WMECO	09/06/16	192967	s'am	BILLING DISPUTE
98	SmartEnergy Holdings, LLC	Joseph Emerson	IL	Illinois Commerce Commission	ComEd	08/24/16	2016-10897	s'am	BILLING DISPUTE
99	SmartEnergy Holdings, LLC	Eva Burns	IL	Illinois Commerce Commission	ComEd	08/23/16	2016-10823	s'am	BILLING DISPUTE
100	SmartEnergy Holdings, LLC	Fina Galvan	IL	Illinois Commerce Commission	ComEd	08/17/16	2016-10536	Switched her without her authorization	Enrollment dispute
101	SmartEnergy Holdings, LLC	Phyllis Heckman	IL	Illinois Commerce Commission	ComEd	08/04/16	2016-09871	Switched her without her authorization	Enrollment dispute
102	SmartEnergy Holdings, LLC	Betty Piotrowski	IL	Illinois Commerce Commission	ComEd	10/31/16	2016-14039	He feels he was scammed into signing up	BILLING DISPUTE
103	SmartEnergy Holdings, LLC	Mary Whitt	OH	Public Utilities Commission of Ohio	American Electric Power	10/14/16	MWHI101316 XS		Enrollment dispute
104	SmartEnergy Holdings, LLC	Vincent Hines	IL	Illinois Commerce Commission	ComEd	09/27/16	2016-12539	He was offered many things and he didn't get it	Enrollment dispute
105	SmartEnergy Holdings, LLC	Melanie Chorak-Guzman	IL	Illinois Commerce Commission	ComEd	10/04/16	2016-12858	Customer calling because she claims she didn't authorize the supplier	Enrollment dispute
106	SmartEnergy Holdings, LLC	Virginia Bartoszewicz	PA	Duquesne light company SSC	Duquesne	10/04/16		Slamming complaint	BILLING DISPUTE
107	SmartEnergy Holdings, LLC	Bernard Milstein	MA	DPU Consumer Division	WMECO	09/27/16	193249	Slamming complaint	BILLING DISPUTE
108	SmartEnergy Holdings, LLC	Kevin Miller	OH	Public Utilities Commission of Ohio	Dayton Power and Light	09/27/16	KMIL0926161 C	The customer is disputing the rate he is being billed	BILLING DISPUTE

109	SmartEnergy Holdings, LLC	Annie Phillips	IL	Illinois Commerce Commission	ComEd	09/23/16	2016-12428	The customer claims the CBB	Rebate
110	SmartEnergy Holdings, LLC	Jerry Smith	OH	Public Utilities Commission of Ohio	PPL	09/19/16	JSMI091916M4	This customer contacted the PUCO disputing an enrollment in any generation contract with SmartEnergy Holdings.	Enrollment dispute
111	SmartEnergy Holdings, LLC	Sarah Hirsch	PA	PA Public Utility Commission	PECO	10/25/16	3487921	Slamming complaint	BILLING DISPUTE
112	SmartEnergy Holdings, LLC	Mary K Hensel	PA	PA Public Utility Commission	PPL	10/24/16	3487523	Slamming complaint	BILLING DISPUTE
113	SmartEnergy Holdings, LLC	Krsta Misinski	PA	PA Public Utility Commission	PPL	11/01/16	3489385	Slamming complaint	BILLING DISPUTE
114	SmartEnergy Holdings, LLC	Teresa Misinski	PA	PA Public Utility Commission	PPL	10/26/16	3488148	Slamming complaint	BILLING DISPUTE
115	SmartEnergy Holdings, LLC	Angela Tamba	PA	PA Attorney General	PPL	10/17/16	BCP-16-05-015957	Slamming complaint	Do not contact
116	SmartEnergy Holdings, LLC	Joyce Gillard	PA	PA Public Utility Commission	PPL	11/28/16	3494798	Slamming complaint	BILLING DISPUTE
117	SmartEnergy Holdings, LLC	Michael McGarvey	PA	PA Public Utility Commission	PPL	12/19/16	3497302	Slamming complaint	Enrollment dispute
118	SmartEnergy Holdings, LLC	Benjamin Rafalko	PA	PA Public Utility Commission	PPL	01/10/17	3498961	Slamming complaint	Enrollment dispute
119	SmartEnergy Holdings, LLC	Linda Hevener	PA	PA Public Utility Commission	PPL	08/22/16	3469837	Slamming complaint	Enrollment dispute
120	SmartEnergy Holdings, LLC	Nidela Rivera	PA	PA Public Utility Commission	PPL	01/18/17	3499710	Slamming complaint	Enrollment dispute
121	SmartEnergy Holdings, LLC	Donald Dougherty	PA	PA Public Utility Commission	PECO	01/23/17	3500032	Customer alleges that he was assigned to a supplier without his consent.	Enrollment dispute
122	SmartEnergy Holdings, LLC	David C Fluck	PA	PA Public Utility Commission	PPL	01/25/17	3500374	Customer alleges that he never signed up and says he is not liable to pay bill	Enrollment dispute
123	SmartEnergy Holdings, LLC	Helen Lee	PA	PA Public Utility Commission	PPL	01/30/17	3500854	Customer alleges fixed rate changed and wants account cancelled.	BILLING DISPUTE
124	SmartEnergy Holdings, LLC	Shane Pubbs	PA	PA Public Utility Commission	PPL	02/07/17	3501613	Customer alleges he should receive the CBB even though service was cancelled before 3 months	Rebate
125	SmartEnergy Holdings, LLC	Doris Neiger	PA	Duquesne light company SSC	DQE	03/03/17		The customer states they did not sign up for Smart Energy	Enrollment dispute
126	SmartEnergy Holdings, LLC	Margarita Morales / Freddy Franco	IL	Illinois Commerce Commission	COMED	03/02/17	2017-02007	CUSTOMER SHOULD BE ELIGIBLE FOR THE \$50 CASH BACK BONUS SINCE HE HAS HAD SERVICE WITH SMART ENERGY SINCE MAY 2016.	Rebate

127	SmartEnergy Holdings, LLC	Nancy Morrill	NH	NH Public Utilities Affairs	PSNH	02/15/17		Customer was to make sure their account has been cancelled.	Enrollment dispute
128	SmartEnergy Holdings, LLC	Jerry Perron	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	02/15/17	NA	Customer was to make sure their account has been cancelled.	Enrollment dispute
129	SmartEnergy Holdings, LLC	Carrie Birk	IL	Illinois Commerce Commission	ComEd	02/15/17	2017-01101	Customer says she did not agree to have Smart Energy as a supplier. Wants to cancel.	Enrollment dispute
130	SmartEnergy Holdings, LLC	Loretta King	OH	Public Utilities Commission of Ohio	Ohio Power	04/26/17	LKIN0209177M	Customer alleges she was switched from a fixed rate to a variable plan. She was disputing a late fee on a bill she says she paid in full.	BILLING DISPUTE
131	SmartEnergy Holdings, LLC	Jeremiah Davidson / Julia Upshur	PA	Duquesne light company SSC	Duquesne	02/01/17		Customer alleges he did not sign up for smart energy.	Enrollment dispute
132	SmartEnergy Holdings, LLC	Donald Renwick	IL	Illinois Commerce Commission	ComEd	01/30/17	2017-01052	Customer alleges he had cancel service and wants to make sure it was cancelled.	Enrollment dispute
133	SmartEnergy Holdings, LLC	Terri Hollis	IL	Illinois Commerce Commission	ComEd	12/30/16	2016-16075	Customer alleges he did not sign up for smart energy.	Enrollment dispute
134	SmartEnergy Holdings, LLC	Geraldine Keith	NH	Consumer Services and External Affairs	Eversource Energy - PSNH	02/07/17		She was not aware that at the time she was switching suppliers nor did she understand the free electricity was a contest where she would win a chance at getting a free month of electricity	Enrollment dispute
135	SmartEnergy Holdings, LLC	Jane Taylor	OH	Public Utilities Commission of Ohio	Duke	01/18/17	JTAY01181741	Customer alleges her account was enrolled with authorization. Please send enrollment specifics, Welcome Letter and the Third party verification recording.	Enrollment dispute
136	SmartEnergy Holdings, LLC	Bernadine Leskowsky	PA	PA Public Utility Commission	PPL	12/15/16	3497021	Customer states after signing up with SE she called back immediately to cancel and was still charge for the service	Enrollment dispute
137	SmartEnergy Holdings, LLC	Helen Kunzweiler	PA	PA Public Utility Commission	PPL	03/08/17	3504714	Slamming complaint	Enrollment dispute
138	SmartEnergy Holdings, LLC	Helen Kunzweiler	PA	PA Public Utility Commission	PPL	04/11/17	3513042	Slamming complaint	Enrollment dispute
139	SmartEnergy Holdings, LLC	Howard L. Jeffers III	PA	Better Business Bureau	PPL	04/11/17	3513042	Slamming complaint	Do not contact
140	SmartEnergy Holdings, LLC	Paul Eveukwu	PA	PA Public Utility Commission	PECO	04/25/17	3518428	Slamming complaint	Enrollment dispute
141	SmartEnergy Holdings, LLC	Paul Risser	PA	PA Public Utility Commission	PPL	04/11/17	3512610	Customer states he was informed he would always save money with SE. Wants \$200 bill adjusted to \$100.	BILLING DISPUTE
142	SmartEnergy Holdings, LLC	Jacqueline Baublitz	OH	Public Utilities Commission of Ohio	Ohio Power	04/26/17	JBAU04241725	Says that in March she cancelled her enrollment with them. SmartEnergy is now says it took too long to process the cancellation, so they told her she wasn't cancelled until April 8 and that she could incur charges from Smart Energy until June billing.	Enrollment dispute
143	SmartEnergy Holdings, LLC	Allan Wong	PA	PA Public Utility Commission	PECO	04/03/17	3509901	Customer alleges that he was assigned to a supplier without his consent. Customer wants a refund of 244.13 of payments paid. The Cell Phone Number (267) 983 - 7850 has been allowed to be shared.	Enrollment dispute
144	SmartEnergy Holdings, LLC	Patricia Mcdermott	MA	Consumer Division	MECO	04/24/17		I received a call from this customer stating she was switched without her consent, customer states she received a call from a customer service representative stating you did not have a TPV. Can you please advise on what has transpired with this customer	Enrollment dispute

145	SmartEnergy Holdings, LLC	Chall Jenkins	IL	Illinois Commerce Commission	Comed	04/04/17	2017-03027	Wants his CBB	Rebate
146	SmartEnergy Holdings, LLC	Dorothy Rowe	IL	Ameren Customer Service Department	AMEREN	04/13/17			Enrollment dispute
147	SmartEnergy Holdings, LLC	Richard Stimpson	MA	DPU Consumer Division	MECO	04/12/17	195188	Mr. Stimpson says Smart Energy offered him a rate of 7c for 12 months, but it was only at this rate for November and December; by January it went as high as \$0.13. He managed to cancel when co showed it was unwilling to bill him at 7c.	BILLING DISPUTE
148	SmartEnergy Holdings, LLC	Roy Seppala	MA	DPU Consumer Division	MECO	04/11/17	195172	Ms. Sandra noticed that her father's February statement had a notice that his supplier service had been switched to National Grid. Since he hadn't switched away from Ngrid in the first place, she called Ngrid to inquire and was told that at some point srv was with Smart Energy.	Enrollment dispute
149	SmartEnergy Holdings, LLC	Erica Parks	IL	Illinois Commerce Commission	COMED	04/07/17	2017-03147	CUST WANTS TO BE PUT ON A DO NOT SOLICIT LIST.	Do not contact
150	SmartEnergy Holdings, LLC	Roger Kapetanakis	NH	NH Public Utilities Affairs	PSNH	04/05/17	NA		Enrollment dispute
151	SmartEnergy Holdings, LLC	Josephine Cammarata	NH	NH Public Utilities Affairs	PSNH	04/05/17	NA		Enrollment dispute
152	SmartEnergy Holdings, LLC	Dorothy Bastien	IL	Ameren Customer Service Department	AMEREN	04/02/17	NA	We discourage suppliers from calling in with customers on the line as Ameren is asking confidential information in order to verify the customer's identity and your reps are privy to this information if on the line.	Enrollment dispute
153	SmartEnergy Holdings, LLC	SHARON K SCOGGINS	IL	Ameren Customer Service Department	AMEREN	03/25/17	NA	We discourage suppliers from calling in with customers on the line as Ameren is asking confidential information in order to verify the customer's identity and your reps are privy to this information if on the line.	Enrollment dispute
154	SmartEnergy Holdings, LLC	LEEANNA S KASEY	IL	Ameren Customer Service Department	AMEREN	03/29/17	NA	We discourage suppliers from calling in with customers on the line as Ameren is asking confidential information in order to verify the customer's identity and your reps are privy to this information if on the line.	Enrollment dispute
155	SmartEnergy Holdings, LLC	Lousie Evanko	IL	Illinois Commerce Commission	COMED	03/13/17	2017-02331	SON CALLING ON BEHALF OF ELDERLY MOTHER. CUST WANTS ENROLLMENT RESCINDED ASAP.	Enrollment dispute
156	SmartEnergy Holdings, LLC	Juana Rodriguez	MA	DPU Consumer Division	WMECO	03/22/17	194955	Ms. Rodriguez says that a Smart Energy's salesperson came to her house in October offering a discount and she accepted but now bill is very high. When I asked her for the rate she was offered she couldn't tell, which is indicative of her lack of understanding of the industry.	Enrollment dispute
157	SmartEnergy Holdings, LLC	Rita Strossner	IL	Illinois Commerce Commission	COMED	03/13/17	2017-01778		Enrollment dispute
158	SmartEnergy Holdings, LLC	Mary Ann Merritt	NH	NH Public Utilities Affairs	PSNH	03/13/17	NA	Please reach out to her regarding any refund/credit she may be due and issue a drop request to move her back to Eversource for default supply.	Rebate
159	SmartEnergy Holdings, LLC	Paul Dacey	NH	NH Public Utilities Affairs	PSNH	02/27/17	NA	They switched me to customer service and they did have an account for him. This offer is deceptive, especially when the recipient is elderly	Enrollment dispute
160	SmartEnergy Holdings, LLC	Sandra Descouteaux	NH	NH Public Utilities Affairs	PSNH	02/15/17	NA	Sandra contacted our office to file a complaint against SmartEnergy. She states she was contacted on 02/07/17 to enroll in SmartEnergy, which she agreed to. However, she was never told she would lose her Electric Assistance discount. As soon as she found out about that, she called SmartEnergy back the same day and cancelled.	Enrollment dispute
161	SmartEnergy Holdings, LLC	Alfredo Valenzuela	IL	Illinois Commerce Commission	COMED	02/09/17	2017-01425	CUSTOMER STATES HE NEVER AUTHORIZED A CHANGE IN HIS SUPPLIER.	Enrollment dispute
162	SmartEnergy Holdings, LLC	Eula Jannoh	MA	DPU Consumer Division	MECO	01/31/17	194526		Enrollment dispute

163	SmartEnergy Holdings, LLC	Dyson James	IL	Illinois Commerce Commission	ComEd	01/26/17	2017-00873	THE CUSTOMER WAS PROMISED LOWER RATES BUT LEARNED HE IS PAYING MORE. PLEASE CANCEL SERVICE ASAP.	BILLING DISPUTE
164	SmartEnergy Holdings, LLC	Hayden Deazil	IL	Illinois Commerce Commission	ComEd	01/19/17	2017-00613	THE CUSTOMER MAILED HER LIGHT BILL TO SMART ENERGY 3 MONTHS AGO TO RECEIVE HER BONUS OF \$50 BACK.	Rebate
165	SmartEnergy Holdings, LLC	Mattie Ponder	OH	Public Utilities Commission of Ohio	Duke	01/10/17	JPON011017 BM	She stated that her account was switched over to SmartEnergy and she believes that Mattie was mis-lead into signing-up for the service	Enrollment dispute
166	SmartEnergy Holdings, LLC	Gloria Thomas	IL	Illinois Commerce Commission	Comed	12/12/16	2016-15456	MS IS ATTEMPTING TO GET HER \$50 CASHBACK BONUS FOR HAVING YOUR ELECTRICITY THE REQUIRED FRAME SINCE JUNE	Rebate
167	SmartEnergy Holdings, LLC	Josephine Turner	IL	Illinois Commerce Commission	COMED	12/09/16	2016-15413		BILLING DISPUTE
168	SmartEnergy Holdings, LLC	Karen Merritt	IL	Illinois Commerce Commission	COMED	12/05/16	2016-15239	CUSTOMER STATES SHE NEVER AUTHORIZED A SWITCH HER SUPPLIER TO SMART ENERGY	Enrollment dispute
169	SmartEnergy Holdings, LLC	Katherine Gruber	OH	Public Utilities Commission of Ohio	Dayton Power and Light	10/21/16	KGRU111816 VH		Enrollment dispute
170	SmartEnergy Holdings, LLC	Anand Goyal	IL	Illinois Commerce Commission	Comed	11/15/16	2016-14592		BILLING DISPUTE
171	SmartEnergy Holdings, LLC	Antoinette Swiatek	IL	Illinois Commerce Commission	Comed	11/15/16	2016-14736		Enrollment dispute
172	SmartEnergy Holdings, LLC	Jorge Peralta	NJ	PSE&G - Third Party Supplier Support	PSEG	08/18/16			Enrollment dispute
173	SmartEnergy Holdings, LLC	Marguerite Vallee	MA	Consumer Division	MECO	08/11/16			BILLING DISPUTE
174	SmartEnergy Holdings, LLC	Oliver Mitchell	MA	Consumer Division	WMECO	06/29/16			Enrollment dispute
175	SmartEnergy Holdings, LLC	Carolyn Williams	NJ	Customer Assistance	Atlantic City Electric	08/23/17	17V-8580		Enrollment dispute
176	SmartEnergy Holdings, LLC	Barbara Nesbitt	PA	PA Public Utility Commission	PPL	4/17/2017	3514566	Relief sought - Refund for excessive pricing in charges	BILLING DISPUTE
177	SmartEnergy Holdings, LLC	Shane Pubbs	PA	PA Public Utility Commission	PPL	7/24/2017	3547292	Customer alleges he should receive the CBB even though service was cancelled before 3 months	Rebate
178	SmartEnergy Holdings, LLC	John Andrews	PA	PA Public Utility Commission	PECO	08/04/17	3550933	Slamming complaint	Enrollment dispute
179	SmartEnergy Holdings, LLC	Christine Stento	PA	PA Public Utility Commission	PECO	08/17/2017	3554598	Customer wants company to honor fixed 6 month rate on a variable agreed plan	BILLING DISPUTE
180	SmartEnergy Holdings, LLC	Menachem Rosenblum	PA	PA Public Utility Commission	Duquesne	09/01/17	3558984	Customer requesting a reduced price on his bill	BILLING DISPUTE

181	SmartEnergy Holdings, LLC	Elizabeth Ellis	PA	PA Public Utility Commission	PECO	09/20/2017	3563904	Customer is complaining on price increase on her rate	BILLING DISPUTE
182	SmartEnergy Holdings, LLC	Laveda Bolden	PA	PA Public Utility Commission	PECO	09/26/2017	3565579	Slamming complaint - Does not want Smart Energy as supplier	Enrollment dispute
183	SmartEnergy Holdings, LLC	Allan Wong	PA	PA Public Utility Commission	PECO	09/26/2017	3509901	Customer alleges that he was assigned to a supplier with out his consent. Customer want a refund of 244.13 of payments paid. The Cell Phone Number (267) 983 - 7850 has been allowed to be shared. - New Communication is regarding customer did not file complaint in the time given, so informal decision is now final	Enrollment dispute
184	SmartEnergy Holdings, LLC	Janelle Montes	NJ	Board of Public Utilities	Atlantic City Electric	08/22/2017	17V00008680	Customer thought she was only signing up for free month. She would like to cancel and was told would switch back same day.	Enrollment dispute
185	SmartEnergy Holdings, LLC	Patricia Scranton	PA	Bureau of Consumer Protection	PPL	08/28/2017	BCP-17-05-013654	Customer claims deceptive practices. Bill is higher.	BILLING DISPUTE
186	SmartEnergy Holdings, LLC	Robert Prendergast	PA	Bureau of Consumer Protection	PECO	08/15/2017	BCP-17-05-013018	Customer wants his US\$50CBB. He understands he has been a customer for more than 3 months. Customer switched supplier.	BILLING DISPUTE
187	SmartEnergy Holdings, LLC	JOHNNIE COPPEDGE	MA	DPU Consumer Division	WMECO	05/09/17	195394	Slamming complaint	Enrollment dispute
188	SmartEnergy Holdings, LLC	Helen Elkas	MA	DPU Consumer Division	WMECO	09/13/17	197254	Customer claims price would go down and keeps on going up. Customer is 90 years old	BILLING DISPUTE
189	SmartEnergy Holdings, LLC	Ann Wahid	OH	Public Utilities Commission of Ohio	Cleveland Electric	10/24/17	AWAH102317IB	Customer claims she was promised her price would go down and would receive ETF reimbursement and none has happened	Enrollment dispute
190	SmartEnergy Holdings, LLC	John Lightbody	OH	Public Utilities Commission of Ohio	Ohio Power	08/01/17	JLIG072817QZ	Customer claims he did not enroll on a vaiable rate	Enrollment dispute
191	SmartEnergy Holdings, LLC	Kenneth Dobos	OH	Public Utilities Commission of Ohio	Cleveland Electric	10/03/17	KDOB0928173T	Due Date dispute	BILLING DISPUTE
192	SmartEnergy Holdings, LLC	Irene Turner	OH	Public Utilities Commission of Ohio	Duke	06/13/17	LTUR080517CJ	Smart energy agents implied they were Duke	Enrollment dispute
193	SmartEnergy Holdings, LLC	Rick Lamtman	OH	Public Utilities Commission of Ohio	Ohio Edison	08/25/17	RLAT082517DV	Customer thought he was agreeing to fixed rate	BILLING DISPUTE
194	SmartEnergy Holdings, LLC	Stephen Keller	OH	Public Utilities Commission of Ohio	Ohio Edison	09/05/17	SKEL0905173A	Customer claims he wanted to enroll on fixed rate but was enrolled on variable plan	Enrollment dispute
195	SmartEnergy Holdings, LLC	Victoria Hayes	OH	Public Utilities Commission of Ohio		05/16/17	VHAY051517WVP	Do not call list	Do not contact
196	SmartEnergy Holdings, LLC	Wynette Shannon	OH	Public Utilities Commission of Ohio	Cleveland Electric	07/06/17	WSHA070617EA	Customer claims price is not as agreed	BILLING DISPUTE
197	SmartEnergy Holdings, LLC	Mary Voltz	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	09/13/17		Customer does not want to lose her finial assistance	Enrollment dispute
198	SmartEnergy Holdings, LLC	Merle Linsenbigler	OH	Public Utility Commission of Ohio		05/15/17	MLIN0508171P	Offer listed on chart	Rebate

199	SmartEnergy Holdings, LLC	Kristal Gomiller	IL	Illinois Commerce Commission	Ameren	08/31/17	2017-08804	CBB Status	Rebate
200	SmartEnergy Holdings, LLC	Arthur McGinnis	IL	Illinois Commerce Commission	Ameren	09/26/17	2017-09870	Customer wants enrollment clarification	Enrollment dispute
201	SmartEnergy Holdings, LLC	Russell Hooker	IL	Illinois Commerce Commission	Ameren	09/25/17	2017-09841	Cancellation of service	BILLING DISPUTE
202	SmartEnergy Holdings, LLC	Stefan Pirvu	IL	Illinois Commerce Commission	ComED	09/05/17	2017-08956	Cancellation of service	BILLING DISPUTE
203	SmartEnergy Holdings, LLC	Mir Alikhan	IL	Illinois Commerce Commission	ComED	09/14/17	2017-09425	Cancellation of service	BILLING DISPUTE
204	SmartEnergy Holdings, LLC	Eugene Fomeris	IL	Illinois Commerce Commission	Ameren	07/18/17	2017-07034	Slamming complaint	Enrollment dispute
205	SmartEnergy Holdings, LLC	Barbara Sandlin	IL	Illinois Commerce Commission	Ameren	08/23/17	2017-08466	Do not call list	Enrollment dispute
206	SmartEnergy Holdings, LLC	William Sides	IL	Illinois Commerce Commission	ComED	08/03/17	2017-07705	Cancellation of service	BILLING DISPUTE
207	SmartEnergy Holdings, LLC	Deanna Trompler	IL	Illinois Commerce Commission	ComED	08/02/17	2017-07659	High Bills each month	BILLING DISPUTE
208	SmartEnergy Holdings, LLC	Lewis Caldwell	IL	Illinois Commerce Commission	Ameren	07/14/17	2017-06882	Slamming complaint	Enrollment dispute
209	SmartEnergy Holdings, LLC	Georgia Palmer	IL	Illinois Commerce Commission		06/19/17	2017-05886	Deceptive enrollment practices	Enrollment dispute
210	SmartEnergy Holdings, LLC	Jean Caswell	IL	Illinois Commerce Commission	ComED	06/22/17	2017-06086	Cancellation of service	BILLING DISPUTE
211	SmartEnergy Holdings, LLC	Zeenat Nurani	IL	Illinois Commerce Commission	ComED	05/25/17	2017-05013	Do not call list	Enrollment dispute
212	SmartEnergy Holdings, LLC	John Walsh	IL	Illinois Commerce Commission	ComED	05/24/17	2017-04937	Customer wants his US\$50CBB. He understands he has been a customer for more than 3 months.	Enrollment dispute
213	SmartEnergy Holdings, LLC	Michael Alexander	IL	Illinois Commerce Commission	ComED	10/20/17	2017-10813	Customer cancelled, wants a different supplier. Called in June and still a Smartenergy customer	Enrollment dispute
214	SmartEnergy Holdings, LLC	Roger Sessom	MA	Consumer Division	WMECO	08/29/2017	197058	Customer claims price is higher than what was promised	BILLING DISPUTE
215	SmartEnergy Holdings, LLC	Caroline Lavoie	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	09/19/2017		Customer claims she was misled into enrolling	BILLING DISPUTE
216	SmartEnergy Holdings, LLC	Janet Holt	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	08/24/2017		Customer claims upon enrollment, she insisted she did not want to switch	BILLING DISPUTE

217	SmartEnergy Holdings, LLC	Rhoda Holombo	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	05/11/17		Customer claims she was switched to Smartenergy	Enrollment dispute
218	SmartEnergy Holdings, LLC	Rita Willette	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	06/01/17		Do not contact customer in any way	Do not contact
219	SmartEnergy Holdings, LLC	Ruth Rollins	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	08/11/17		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
220	SmartEnergy Holdings, LLC	George Stewart	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	04/26/2017		Pending enrollment. Customer asks to Cancel	Enrollment dispute
221	SmartEnergy Holdings, LLC	Robert Warriner	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	08/09/17		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
222	SmartEnergy Holdings, LLC	Rosalie Tavilla	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	09/12/17		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
223	SmartEnergy Holdings, LLC	Mary Tino	NJ	First Energy	JCPL	10/12/17	1857900	Slamming Complaint	Enrollment dispute
224	SmartEnergy Holdings, LLC	Duane Tressler	PA	Duquesne	Duquesne	06/05/17		Slamming Complaint	Enrollment dispute
225	SmartEnergy Holdings, LLC	Carolyn Williams	NJ	Board of Public Utilities	Atlantic City Electric	10/25/2017	17W-0468	Slamming Complaint	Enrollment dispute
226	SmartEnergy Holdings, LLC	Starlene Mondville	MA	Consumer Division	MECO	10/23/17		Possible Slamming Complaint - Customer also claims he never received enrollment information kit	Enrollment dispute
227	SmartEnergy Holdings, LLC	DENTIS ELIZABETH	IL	Illinois Commerce Commission	ComED	01/18/18		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
228	SmartEnergy Holdings, LLC	Michelle Mackey	PA	PA Public Utility Commission	PECO	01/17/18	3585166	Slamming complaint	Enrollment dispute
229	SmartEnergy Holdings, LLC	Jeanette Roderick	MA	Consumer Division	Eversource Energy	12/07/2017		Slamming Complaint - Customer does not remember enrolling with Smartenergy	enrollment dispute
230	SmartEnergy Holdings, LLC	Benjamin Chaigne-delalande	MD	Maryland Public Service Commission		01/10/18	118335882-L	Slamming complaint	Enrollment dispute
231	SmartEnergy Holdings, LLC	Richard Powers	MA	Consumer Division	MECO	01/09/18		Cancellation of service	Enrollment dispute
232	SmartEnergy Holdings, LLC	Barbara Brill	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	01/04/18		Free month dispute and cancellation	Rebate
233	SmartEnergy Holdings, LLC	GREG HERZING	DE	Consumer Division	Delmarva	12/27/17		Slamming complaint	Enrollment dispute
234	SmartEnergy Holdings, LLC	KIMBERLY TALLMAN	OH	Public Utilities Commission of Ohio	American Electric Power	12/12/17	KTAL121117YS	Cancellation of service	Enrollment dispute

235	SmartEnergy Holdings, LLC	Joeann Dent	OH	Public Utilities Commission of Ohio	Cleveland Electric	12/14/17	JDEN12131721	Cancellation of service	Enrollment dispute
236	SmartEnergy Holdings, LLC	MARIE COFFEE	PA	Supplier Service Center	Duquesne	12/18/17		Slamming complaint	Enrollment dispute
237	SmartEnergy Holdings, LLC	Stephanie Berry	OH	Public Utilities Commission of Ohio	American Electric Power	12//2017	SBER112917N4	Rate Dispute	BILLING DISPUTE
238	SmartEnergy Holdings, LLC	Suzanna Smith	OH	Public Utilities Commission of Ohio	Duke	12/13/17	SSMI11301791	Pending enrollment. Customer asks to Cancel	Enrollment dispute
239	SmartEnergy Holdings, LLC	ANGELIA DIMASSIMO	PA	PA Public Utility Commission	PPL	12/11/17			Enrollment dispute
240	SmartEnergy Holdings, LLC	SILVESTER,VIVIAN	PA	Supplier Service Center	Duquesne	12/11/17		Slamming complaint	Enrollment dispute
241	SmartEnergy Holdings, LLC	MENACHEM ROSENBLUM	PA	PA Public Utility Commission	Duquesne	09/01/17	3558984	Rate Dispute	Enrollment dispute
242	SmartEnergy Holdings, LLC	Ann Wahid	OH	Public Utilities Commission of Ohio	Cleveland Electric	12/11/17	AWAH10231718	ETF	Rebate
243	SmartEnergy Holdings, LLC	ANDERSON, TRACY	IL	Illinois Commerce Commission	Comed	12/06/17	12315	Rate Dispute	Enrollment dispute
244	SmartEnergy Holdings, LLC	BRENNAN, NELLIE L.	IL	Illinois Commerce Commission	Comed	12/05/17	12272	CBB Status	Rebate
245	SmartEnergy Holdings, LLC	Beverly Shore	MA	Consumer Division	Eversource Energy	12/06/17		Cancellation of service	Enrollment dispute
246	SmartEnergy Holdings, LLC	Randy Reese	OH	Public Utilities Commission of Ohio	Cleveland Electric	12/06/17	RREE120117VT	Slamming complaint	Enrollment dispute
247	SmartEnergy Holdings, LLC	Marjorie Rock	MD	Maryland Public Service Commission	Baltimore Gas & Elec	01/24/18	118336140-W	Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
248	SmartEnergy Holdings, LLC	Tonya Foley	OH	Public Utilities Commission of Ohio	Ohio Edison	01/20/18	182213	Slamming complaint	Enrollment dispute
249	SmartEnergy Holdings, LLC	BEVERLY SHORE	MA	Consumer Division	Eversource Energy	12/06/17		Cancellation of service	Rebate
250	SmartEnergy Holdings, LLC	LEVITT, TOM	IL	Illinois Commerce Commission	Ameren	12/01/17		OMF	Rebate
251	SmartEnergy Holdings, LLC	Ollie Quarlez	OH	Public Utilities Commission of Ohio	Cleveland Electric	11/28/17	OQUA112717G9	Cancellation of service	Enrollment dispute
252	SmartEnergy Holdings, LLC	LANKFORD, BARBARA	IL	Illinois Commerce Commission	ComED	11/28/17	12029	Cancellation of service	Enrollment dispute

253	SmartEnergy Holdings, LLC	CHRISTY BRUCE	PA	Supplier Service Center	Duquesne	11/20/17		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
254	SmartEnergy Holdings, LLC	BROWN, ANTHONY	IL	Illinois Commerce Commission	ComED	11/20/17	11817	Slamming complaint	Enrollment dispute
255	SmartEnergy Holdings, LLC	Ruth Rollins	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	08/17/17		Slamming complaint	Enrollment dispute
256	SmartEnergy Holdings, LLC	MARY FARRELL	NH	NH Public Utilities Affairs	Eversource Energy - PSNH	11/07/17		Slamming complaint	Enrollment dispute
257	SmartEnergy Holdings, LLC	Kenneth Dobos	OH	Public Utilities Commission of Ohio	Cleveland Electric	11/03/17	KDOB0928173T	BILLING DISPUTE	BILLING DISPUTE
258	SmartEnergy Holdings, LLC	COOPER, JESSA	IL	Illinois Commerce Commission		11/02/17	2017-11288	SOLICITING COMPLAINT	Do not contact
259	SmartEnergy Holdings, LLC	THERESA KELLEY	IL	Illinois Commerce Commission	Ameren	11/01/17	11244	PRICING DISPUTE	BILLING DISPUTE
260	SmartEnergy Holdings, LLC	STEVE VENTIMIGLIA	IL	Illinois Commerce Commission	Ameren	10/31/17		Slamming complaint	Enrollment dispute
261	SmartEnergy Holdings, LLC	Ann Wahid	OH	Consumer Services Division	Cleveland Electric	11/02/17	AWAH10231718	ETF	Rebate
262	SmartEnergy Holdings, LLC	Harvie Howell	OH	Consumer Division	American Electric Power	01/29/18	905581	BILLING DISPUTE	BILLING DISPUTE
263	SmartEnergy Holdings, LLC	Lisa Larose	MA	Consumer Services Division	Cleveland Electric	02/06/18		BILLING DISPUTE	BILLING DISPUTE
264	SmartEnergy Holdings, LLC	WILLIAMS, DOROTHY	IL	Illinois Commerce Commission	COMED	02/14/18	2018-01582	BILLING DISPUTE	BILLING DISPUTE
265	SmartEnergy Holdings, LLC	Lawrence Williams	OH	Consumer Division	Ohio Power	01/29/18	186599	Slamming complaint	Enrollment dispute
266	SmartEnergy Holdings, LLC	ALLEN BELLUS	OH	Public Utilities Commission of Ohio	Ohio Power	02/12/18	179701	Slamming complaint	Enrollment dispute
267	SmartEnergy Holdings, LLC	Leslie Rascan	OH	Consumer Division	Cleveland Electric	02/08/18	177832	Rate Dispute	BILLING DISPUTE
268	SmartEnergy Holdings, LLC	Suzanna Smith	OH	Public Utilities Commission of Ohio	Duke	02/06/18	175746	Slamming complaint	Enrollment dispute
269	SmartEnergy Holdings, LLC	Gene Mack	OH	Public Utilities Commission of Ohio	Cleveland Electric	02/14/18	184650	BILLING DISPUTE	BILLING DISPUTE
270	SmartEnergy Holdings, LLC	Marjorie Shankel	OH	Public Utilities Commission of Ohio	Cleveland Electric	02/22/18	192238	Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute

271	SmartEnergy Holdings, LLC	HUMPHREY, ROZETTA	IL	Illinois Commerce Commission	Comed	02/22/18	2018-01879	Cancellation of service	Enrollment dispute
272	SmartEnergy Holdings, LLC	JOHN PATERMASTER	MD	Maryland Public Service Commission	Baltimore Gas & Elec	02/27/18	118336262-L	Slamming complaint - Does not want Smart Energy as supplier	Enrollment dispute
273	SmartEnergy Holdings, LLC	CAROL THOMAS	NJ	CUSTOMER ASSISTANCE DIVISION	Atlantic City Electric	03/02/18	18V00001750	BILLING DISPUTE	Enrollment dispute
274	SmartEnergy Holdings, LLC	Debra Human	OH	Public Utilities Commission of Ohio	Ohio Edison	03/02/18	196011	Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
275	SmartEnergy Holdings, LLC	ROBERT PERDUE	IL	Illinois Commerce Commission	ComED	03/07/18	2018-2327	Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
276	SmartEnergy Holdings, LLC	Earl Kravitz	RI	Division of Public Utilities	National Grid	03/08/18		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
279	SmartEnergy Holdings, LLC	Kenneth Dobos	OH	Public Utilities Commission of Ohio	Ohio Edison	03/08/18	166233	BILLING DISPUTE	BILLING DISPUTE
280	SmartEnergy Holdings, LLC	LEWIS, DONNA	IL	Illinois Commerce Commission	ComED	03/12/18	2018-02512	Cancellation of service	Enrollment dispute
281	SmartEnergy Holdings, LLC	Hazel Hyder	RI	RI Division of Public Utilities	National Grid	03/16/18		Slamming complaint	Enrollment dispute
282	SmartEnergy Holdings, LLC	Terry Buerkle	OH	Public Utilities Commission of Ohio	Duke	03/20/18	188672	BILLING DISPUTE	Enrollment dispute
283	SmartEnergy Holdings, LLC	ISBELL, CARMENSITA/RITA MASON	IL	Illinois Commerce Commission	ComED	03/21/18	2018-02821	Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
284	SmartEnergy Holdings, LLC	MERRITT EVANS SR/PATRICIA JACKSON	PA	PA Public Utility Commission	PECO	03/16/18	3592880	Slamming complaint	Enrollment dispute
285	SmartEnergy Holdings, LLC	James McCabe	RI	RI Division of Public Utilities	National Grid	03/23/18		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
286	SmartEnergy Holdings, LLC	Brian Erickson/DOROTHY BROWN	NH	Consumer Services Division	Eversource Energy - PSNH	03/23/18		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
287	SmartEnergy Holdings, LLC	Terrence Meyer	OH	Public Utilities Commission of Ohio	Duke	03/26/18	200409	BILLING DISPUTE	BILLING DISPUTE
288	SmartEnergy Holdings, LLC	NORMA COPEIS/CATES, LEON	IL	Illinois Commerce Commission	ComED	03/27/18	2018-02970	Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
289	SmartEnergy Holdings, LLC	WRIGHT, RONALD	IL	Illinois Commerce Commission	ComED	04/04/18	2018-03299	Cancellation of service	Enrollment dispute
290	SmartEnergy Holdings, LLC	TERRY FLOWERS	NJ	Supplier Service Center	JCPL	10/04/18	2256580	SLAMMING COMPLAINT	Enrollment dispute

291	SmartEnergy Holdings, LLC	ANGELO CHRISTOPHER MAZZARESE	PA	PA Public Utility Commission	PENELEC	04/11/18	3600996	Cancellation of service	Enrollment dispute
292	SmartEnergy Holdings, LLC	JOSEPH KORNEY	PA	PA Public Utility Commission	PENELEC	04/12/18	3601517	Slamming complaint	Enrollment dispute
293	SmartEnergy Holdings, LLC	TURPIN, GAIL	IL	Illinois Commerce Commission	ComED	04/13/18	2018-03694	BILLING DISPUTE	BILLING DISPUTE
294	SmartEnergy Holdings, LLC	ELIZABETH WASILKO	PA	PA Public Utility Commission	PENELEC	04/16/18	2269105	Slamming complaint	Enrollment dispute
295	SmartEnergy Holdings, LLC	JUDITH BARR	PA	PA Public Utility Commission	PENELEC	04/16/18	2269304	Slamming complaint	Enrollment dispute
296	SmartEnergy Holdings, LLC	HELEN MCNAUGHTON	PA	PA Public Utility Commission	PENELEC	04/16/18	2269637	Slamming complaint	Enrollment dispute
297	SmartEnergy Holdings, LLC	HARTH, JUNE	IL	Illinois Commerce Commission	ComED	04/16/18	2018-03742	BILLING DISPUTE	BILLING DISPUTE
298	SmartEnergy Holdings, LLC	CHRISTINE/JOSEPH FUNAIR	PA	PA Public Utility Commission	PENELEC	04/18/18	3604409	Slamming complaint	BILLING DISPUTE
299	SmartEnergy Holdings, LLC	DANICA ALEXANDER	PA	Supplier Service Center	Duquesne	04/19/18		Slamming Complaint - Customer does not remember enrolling with Smartenergy	Enrollment dispute
300	SmartEnergy Holdings, LLC	JAMES PENNINGTON	MD	Maryland Public Service Commission	Baltimore Gas & Elec	04/20/18		Cancellation of service	Enrollment dispute
301	SmartEnergy Holdings, LLC	DONALD KLIMEK	PA	PA Public Utility Commission	PENELEC	04/24/18	2285214	Slamming complaint	Enrollment dispute
302	SmartEnergy Holdings, LLC	DARRELL JONES	PA	PA Public Utility Commission	PENELEC	04/24/18	2285324	Slamming complaint	Enrollment dispute
303	SmartEnergy Holdings, LLC	JOHN F MCGEE	PA	PA Public Utility Commission	METED	04/25/18	3607616	Slamming complaint	Enrollment dispute
304	SmartEnergy Holdings, LLC	BRENDA R THOMAS	PA	PA Public Utility Commission	PENELEC	04/27/18	3608595	Slamming complaint	Enrollment dispute
305	SmartEnergy Holdings, LLC	Stephen B Lake	OH	Public Utilities Commission of Ohio	Duke	04/26/18	192652	Slamming complaint	Enrollment dispute
306	SmartEnergy Holdings, LLC	DANNY KING	PA	PA Public Utility Commission	METED	04/30/18		Slamming complaint	Enrollment dispute
307	SmartEnergy Holdings, LLC	Jack H. Webb	OH	Public Utilities Commission of Ohio	Ohio Power	04/30/18	206652	Slamming complaint	Enrollment dispute
308	SmartEnergy Holdings, LLC	ROSMARIE SMITH	IL	Illinois Commerce Commission	Ameren	04/30/18	2018-04388	Slamming complaint	Enrollment dispute

309	SmartEnergy Holdings, LLC	CINDY EVANS	PA	PA Public Utility Commission	PENELEC	05/03/18	3610364	Rate Dispute	BILLING DISPUTE
310	SmartEnergy Holdings, LLC	ARTHUR MCSORLEY	PA	PA Public Utility Commission	Duquesne	04/12/18	3601533	Slamming complaint	Enrollment dispute
311	SmartEnergy Holdings, LLC	CARL GUERIN	PA	PA Public Utility Commission	PENELEC	05/07/18	3611667	Slamming complaint	Enrollment dispute
312	SmartEnergy Holdings, LLC	DONALD KLIMEK	PA	PA Public Utility Commission	PENELEC	04/16/18	3602649	Slamming Complaint	Enrollment dispute
313	SmartEnergy Holdings, LLC	PATRICIA MCAFOOS	PA	PA Public Utility Commission	PENELEC	04/16/18	3603150	Slamming Complaint	Enrollment dispute
314	SmartEnergy Holdings, LLC	GINNY CHARON	OH	Public Utilities Commission of Ohio	Ohio Power	05/07/18	207796	BILLING DISPUTE	BILLING DISPUTE
315	SmartEnergy Holdings, LLC	PATRICIA FRICKER	OH	Public Utilities Commission of Ohio	Dayton Power and Light	05/09/18	207793	Slamming Complaint	Enrollment dispute
316	SmartEnergy Holdings, LLC	LILA PANZO	PA	PA Public Utility Commission	PENELEC	05/11/18	2323110	Slamming Complaint	Enrollment dispute
317	SmartEnergy Holdings, LLC	CAROL J SHAW	PA	PA Public Utility Commission	PENELEC	05/11/18	2323112	Slamming Complaint	Enrollment dispute
318	SmartEnergy Holdings, LLC	KATHLEEN SPILMAN	PA	PA Public Utility Commission	PECO	05/11/18	3613675	BILLING DISPUTE	BILLING DISPUTE
319	SmartEnergy Holdings, LLC	NORMA ROTUNA	PA	PA Public Utility Commission	Duquesne	05/15/18	3614628	Slamming Complaint	Enrollment dispute
320	SmartEnergy Holdings, LLC	ROBERT MONG	PA	PA Public Utility Commission	PECO	04/24/18	3606702	Cancellation of service	Enrollment dispute
321	SmartEnergy Holdings, LLC	Joseph Valley	MA	MA Department of Public Utilities – Consumer Division	National Grid	05/16/2018		Slamming Complaint	Enrollment dispute
322	SmartEnergy Holdings, LLC	Charles Visbennett	OH	Public Utilities Commission of Ohio	AEP	05/29/2018	211002	BILLING DISPUTE	BILLING DISPUTE
323	SmartEnergy Holdings, LLC	Lucille Richards	NH	New Hampshire Public Utilities Commission	Eversource Energy - PSNH	06/01/18		Enrolment Dispute	Enrollment dispute
324	SmartEnergy Holdings, LLC	HAZEL COATES	MD	Maryland Public Service Commission	Baltimore Gas & Elec	06/04/18	618338853-L	BILLING DISPUTE	BILLING DISPUTE
325	SmartEnergy Holdings, LLC	Barbara Dooley	NH	New Hampshire Public Utilities Commission	Eversource Energy - PSNH	06/08/18		Enrolment Dispute	Enrollment dispute
326	SmartEnergy Holdings, LLC	CHRISTINE ALISAUSKAS	MA	MA Department of Public Utilities – Consumer Division	MECO	06/11/18		Cancellation of service	Enrollment dispute

327	SmartEnergy Holdings, LLC	BONNIE MESTER	IL	Illinois Commerce Commission	ComED	06/13/18	2018-06319	BILLING DISPUTE	BILLING DISPUTE
328	SmartEnergy Holdings, LLC	Shirley McVey	OH	Public Utilities Commission of Ohio	Dayton Power and Light	07/06/18	216612	SOLICITING COMPLAINT	Do not contact
329	SmartEnergy Holdings, LLC	JANNIE MCCLURE	MD	Maryland Public Service Commission	Baltimore Gas & Elec	07/06/18	718339596-L	BILLING DISPUTE	BILLING DISPUTE
330	SmartEnergy Holdings, LLC	BRENDA MOSLEY	IL	Illinois Commerce Commission	Ameren	07/11/18	2018-07512	BILLING DISPUTE	BILLING DISPUTE
331	SmartEnergy Holdings, LLC	KAREN MCKINLEY	OH	Public Utilities Commission of Ohio	Illuminating Company	07/16/18	217669	Enrolment Dispute	Enrollment dispute
332	SmartEnergy Holdings, LLC	ALBERT PHIRI	NH	New Hampshire Public Utilities Commission	Eversource Energy - PSNH	07/17/18		Rate Dispute	BILLING DISPUTE
333	SmartEnergy Holdings, LLC	DEBBIE AUBIN	MA	Division of Public Utilities	MECO	07/18/18		SOLICITING COMPLAINT	Do not contact
334	SmartEnergy Holdings, LLC	JACQUELINE KOCH	MA	BBB	MECO	07/18/18	12944117	SOLICITING COMPLAINT	Do not contact
335	SmartEnergy Holdings, LLC	MARY YOUNG	PA	PA Public Utility Commission	PENELEC	07/13/18	F 2018-3003159	BILLING DISPUTE	BILLING DISPUTE
336	SmartEnergy Holdings, LLC	Thomas Smoot	MD	Maryland Public Service Commission	Baltimore Gas & Elec	07/20/18	718339850-O	SOLICITING COMPLAINT	Do not contact
337	SmartEnergy Holdings, LLC	LARRY STEWART	IL	Illinois Commerce Commission	Comed	07/24/18	2018-08034	Enrolment Dispute	Enrollment dispute
338	SmartEnergy Holdings, LLC	LOTTIE STAFFORD	MA	MA Department of Public Utilities - Consumer Division	Eversource Energy	07/24/18		BILLING DISPUTE	BILLING DISPUTE
339	SmartEnergy Holdings, LLC	CATHERINE KILLINS	PA	Public Utilities Commission of Ohio	Delmarva	07/31/18		Enrolment Dispute	Enrollment dispute
340	SmartEnergy Holdings, LLC	GILDARDO GARCIA		Illinois Attorney General	Comed	3/9/2018	70269	BILLING DISPUTE	BILLING DISPUTE
341	SmartEnergy Holdings, LLC	JOHN ALEASE HOWELL	MD	Maryland Public Service Commission	Baltimore Gas & Elec	08/06/18	818340037-L	Enrolment Dispute	Enrollment dispute
342	SmartEnergy Holdings, LLC	GEORGE/JILL SMITH	PA	Public Utilities Commission of Ohio	PECO	08/07/18	3640281	Enrolment Dispute	Enrollment dispute
343	SmartEnergy Holdings, LLC	NITA/TOM MITCHELL	OH	Public Utilities Commission of Ohio	Ohio Edison	08/09/18	221046	Cancellation of service	Enrollment dispute
344	SmartEnergy Holdings, LLC	JOHN VICARIO	RI	RI Division of Public Utilities	National Grid	08/01/18	27304-69004	Enrolment Dispute	Enrollment dispute